

(b)(6)

CIV NDW PAXR, N30

From: (b)(6) CIV NDW DLGR, N63
Sent: Tuesday, October 13, 2009 8:42 AM
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37; (b)(6)
(b)(6) CIV NDW DLGR, N6
Subject: RE: ELMR Radio Questions

Chief,

Sorry about the time delays, was out of the office the second half of last week due to a funeral.

1) The radios are currently set up to automatically roam only between Pax and Webster. The main reason for this is the time it takes to scan for each individual site. If you can tell me where in St. Marys county you were, I can see what I can figure out. Over the Air Programming should be available the middle of next month and I will be able to reprogram your units then.

2) Scheduled to be fixed in the next programming push. Currently waiting for OTAP.

3) Can do. Once the radios are set for the correct volume, please email me the corresponding volume numbers. (Just have to turn the volume knob a slight bit to find it.)

4) Roger that. Expect it by the end of the day.

5) Its on the change list for this week. Will advise when accomplished.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Sunday, October 11, 2009 12:48 PM
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) ,
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Subject: RE: ELMR Radio Questions

(b)(6) - still have the following questions pertaining to ELMR radios;

1) Pax River ELMR radios switch from the PAX_RVR site tower to Webster site tower automatically when the radio senses the closest tower, however during a test outside of St. Mary's County the radio did not automatically seek out the closest tower, once the radio gets out of range it will go into the WA Scan Mode. For instance while in Laplata MD we had to manually search the different sites to find one that locked in which happened to be DAHLGREN site tower. Once manually locked in the communications from Pax River to Laplata was fine. Is this something that the radio should be searching out automatically once it goes out of range from one site tower and in range to another?

2) Mobile units with duel head capability - the ELMR instructions your group provided stated that when the rear control head is used the front control head will display dual indicating that the rear control head is active. Pressing the PTT button on the idle control head switches control.
For some reason our duel heads are both active all the time, which could create problems inadvertently. Can the duel heads be programmed to do as the instructions state?

3) Is it possible to program the Desk Set Units to disable the volume control once it is set at a desirable level. This is needed to ensure the station PA stays at a working level as part of the station alerting procedures. If this is possible can this get accomplished ASAP.

4) Per our phone conversation on Wednesday 07 October 2009 - please send the quote for the

Output Card for the PA System Connection on the Fire Station Desk Sets.

5) Attached is the updated alias changes that need to take place as soon as the OTAP is operable. This is very critical for dispatch to assist with the firefighter down requirement, please let me know when that will be.

Thanks,

(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Saturday, October 03, 2009 18:32
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Radio Questions

(b)(6) - any answers to these questions yet?

V/R,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 21:45
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: ELMR Radio Questions

(b)(6),

I have a few questions regarding the ELMR radios;

1) Pax River ELMR radios switch from the PAX_RVR site tower to Webster site tower automatically when the radio senses the closest tower, however during a test outside of St. Mary's County the radio did not automatically seek out the closest tower, once the radio gets out of range it will go into the WA Scan Mode. For instance while in Laplata MD we had to manually search the different sites to find one that locked in which happened to be DAHLGREN site tower. Once manually locked in the communications from Pax River to Laplata was fine. Is this something that the radio should be searching out automatically once it goes out of range from one site tower and in range to another?

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V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Sunday, October 11, 2009 12:48
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; Adams,
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Subject: RE: ELMR Radio Questions
Attachments: Copy of ELMR Alias.xls



Copy of ELMR
Alias.xls

(b)(6) - still have the following questions pertaining to ELMR radios;

- 1) Pax River ELMR radios switch from the PAX_RVR site tower to Webster site tower automatically when the radio senses the closest tower, however during a test outside of St. Mary's County the radio did not automatically seek out the closest tower, once the radio gets out of range it will go into the WA Scan Mode. For instance while in Laplata MD we had to manually search the different sites to find one that locked in which happened to be DAHLGREN site tower. Once manually locked in the communications from Pax River to Laplata was fine. Is this something that the radio should be searching out automatically once it goes out of range from one site tower and in range to another?
- 2) Mobile units with dual head capability - the ELMR instructions your group provided stated that when the rear control head is used the front control head will display dual indicating that the rear control head is active. Pressing the PTT button on the idle control head switches control. For some reason our dual heads are both active all the time, which could create problems inadvertently. Can the dual heads be programmed to do as the instructions state?
- 3) Is it possible to program the Desk Set Units to disable the volume control once it is set at a desirable level. This is needed to ensure the station PA stays at a working level as part of the station alerting procedures. If this is possible can this get accomplished ASAP.
- 4) Per our phone conversation on Wednesday 07 October 2009 - please send the quote for the Output Card for the PA System Connection on the Fire Station Desk Sets.
- 5) Attached is the updated alias changes that need to take place as soon as the OTAP is operable. This is very critical for dispatch to assist with the firefighter down requirement, please let me know when that will be.

Thanks,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

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Sent: Saturday, October 03, 2009 18:32
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Radio Questions

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(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 21:45
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: ELMR Radio Questions

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I have a few questions regarding the ELMR radios;

1) Pax River ELMR radios switch from the PAX_RVR site tower to Webster site tower automatically when the radio senses the closest tower, however during a test outside of St. Mary's County the radio did not automatically seek out the closest tower, once the radio gets out of range it will go into the WA Scan Mode. For instance while in Laplata MD we had to manually search the different sites to find one that locked in which happened to be DAHLGREN site tower. Once manually locked in the communications from Pax River to Laplata was fine. Is this something that the radio should be searching out automatically once it goes out of range from one site tower and in range to another?

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V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, October 07, 2009 13:58
To: Udell, Joseph G CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N37
Subject: Output Cards for Desk Sets

(b)(6),

Per our phone conversation on Wednesday 07 October 2009 - please send the quote for the Output Card for the PA System Connection on the Fire Station Desk Sets.

Also, I still would like the high dollar wish list item of having the two additional St. Mary's Fire TAC Channels added to the Dispatch Fire Console we talked about last month to be considered if and when funding allows. I believe you stated this would cost approximately \$30,000.00 for both cards.

I will re-send you the alias changes needed by the end of the month to be changed in mid November when OTAP is operable.

V/R,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6)

CIV NDW PAXR, N92

Subject: ELMR Concerns
Location: BLDG. 409 CO's Small Conference room

Start: Tue 10/6/2009 10:00
End: Tue 10/6/2009 11:00
Show Time As: Tentative

14 Oct 09
Wednesday 1000hrs - 1130hrs

Recurrence: (none)

Meeting Status: Not yet responded

Required Attendees: (b)(6) CIV NDW DLGR, N63; (b)(6) NDW PAXR, N311C; (b)(6)
(b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NAS Patuxent River, N32;
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR; (b)(6) CIV
NDW PAXR, N92; (b)(6) CIV NDW PAXR, N37; (b)(6) CIV
DLGR, N6; (b)(6) CIV NDW PAXR, N63

The meeting will consist of, but not limited to:

Recall list for ELMR Issues
Expected Response Time 2hrs
Installations Highest Concerns!!! LMR Support
Installation Responsibilities
N-6/Macom Responsibilities

- Desk set internal speaker disable?

240-237-4969

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Saturday, October 03, 2009 18:32
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Radio Questions

(b)(6) - any answers to these questions yet?

V/R,
(b)(6)

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From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 21:45
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: ELMR Radio Questions

(b)(6),

I have a few questions regarding the ELMR radios;

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V/R,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6)

CIV NAS Patuxent River, N30

From: (b)(6) CIV NDW PAXR, N30
Sent: Friday, October 02, 2009 10:38 AM
To: (b)(6) DCC NDW PAXR, N35; (b)(6) NDW PAXR, N00
Cc: (b)(6) CIV NDW PAXR; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NDW PAXR, N6
Subject: RE: THE NATIVES ARE RESTLESS

Chief,

I will be at the meeting on Tuesday to see this through.

Thank you,

V/R

(b)(6)

District Fire Chief

NAS Patuxent River

Bldg. 588 Room 206

47253 Whalen Road

Patuxent River, MD 20670

Commercial: (301) 757-4680

DSN: 757-4680

Cell: (b)(6)

Visit the Pax River Fire Department Portal Page:

<https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx>

-----Original Message-----

From: (b)(6) DCC NDW PAXR, N35
Sent: Friday, October 02, 2009 9:40
To: (b)(6) NDW PAXR, N00
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NDW PAXR, N6
Subject: FW: THE NATIVES ARE RESTLESS

Sir,

FYI...we are in constant dialogue with all parties concerned and have a meeting scheduled for Tuesday, 6 October @ 1000 to discuss the way ahead.

All of you who were cc'd on this email, I suggest we stop the email chain and collapse all stories into one and speak to them during the meeting on Tuesday....thoughts?

V/R

(b)(6)

-----Original Message-----

From: (b)(6) NDW
Sent: Friday, October 02, 2009 7:31
To: (b)(6) NDW PAXR, N311C

Cc: (b)(6) DCC NDW PAXR, N35
Subject: FW: THE NATIVES ARE RESTLESS

(b)(6),

Is this the situation as you see it? I'm referring to the the last para regarding specific issues at Pax.

Thanks,
(b)(6)

From: (b)(6) CIV
Sent: Thu 10/1/2009 3:06 PM
To: (b)(6) NDW; (b)(6) CIV (NDW)
Cc: (b)(6) CIV; (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N63;
(b)(6), NAS Patuxent River N00; (b)(6) CIV NDW PAXR, N6
Subject: RE: THE NATIVES ARE RESTLESS

(b)(6),

I have discussed this with (b)(6) and CNIC N6. NDW (and CNIC N6) are operating at COL 4 this FY. Our primary responsibility is to provide ELMR to first responders (fire and police) at the installations. We have programmed and deployed the Air Ops radios that were purchased by their program, so we are supporting Air Ops on the new system. We will also will support programming and rekeying of non-first responder radios that meet our system requirements. We have provided interoperability links for the legacy frequencies that exist at Pax, but no N6 funding exists to support (keep under contract) the legacy system towers. All of the legacy radios can communicate with the ELMR system via this capability, but we have had resistance to fully use the links for all legacy frequencies. The legacy system is open and non-narrow band compliant, so any user who has a programmed radio can be on the system, therefore there are security concerns about the radio traffic and system configuration if we keep the links up as a permanent solution. NDW N6 is responsible for first responder radio support, and the ATPF program is responsible for the Repeater site sustainment. I have a N6 staff member that has been forward deployed to NAS Pax, and the system is deployed in a reliable fashion. For the first time ever, NDW has an enterprise ELMR system that allows communication throughout our region.

For the specific issue at Pax:

We have two consoles at NAS Pax, one had sound issues.

We have backup radios (desktops) which were fully operational at all times, so we did not consider the console issue an emergency.

At no point was the system down, and at all times dispatching could occur.

We have met the reliability requirements for first responders.

Please let me know what the next step is.

Regards, Jeff

(b)(6)

N6 (CIO)
Naval District Washington
W (540) 653-6477
C ((b)(6))

For Official Use Only - Privacy Sensitive - Any misuse or unauthorized disclosure may result in both civil or criminal penalties.

-----Original Message-----

From: (b)(6) NDW
Sent: Thursday, October 01, 2009 1:58 PM
To: (b)(6) CIV; (b)(6) CIV (NDW)
Subject: THE NATIVES ARE RESTLESS

And the rest of the story.....

-----Original Message-----

From: (b)(6) CIV NAS Patuxent River, N31
Sent: Thursday, October 01, 2009 13:49
To: (b)(6) NDW PAXR, N31
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N00; (b)(6) NDW PAXR, N00; (b)(6) DCC NDW PAXR, N35; (b)(6) NDW; (b)(6) (b)(6) CIV Washington Navy Yard, N9; (b)(6) CTR NDW WNYD, N36; (b)(6) CIV; (b)(6) NDW PAXR, N311C; (b)(6) CIV NAS Patuxent River, N32; (b)(6) (b)(6) CIV NDW PAXR, N31
Subject: FW: ELMR Fire Side Console

Sir,

Please see the email string below. This is EXACTLY the kind of thing I hoped to prevent in expressing concerns over E-LMR management back in the spring and throughout this summer. Instead of being addressed, it seems our concerns have only multiplied.

Under IMAP, as part of Base Communications, responsibility for maintenance/upkeep of LMR (and now E-LMR) systems falls under N6 and has for over 4 years now.

My Comm Branch Head, (b)(6), who used to manage LMR when it was a GEMD function, recognized the potential for disaster and voiced concern over how LMR support and ELMR transition were being managed. Since then, we have been trying to raise awareness over the huge negative impact mismanagement of LMR/ELMR will have to this installation. But as LMR/ELMR support is not our direct responsibility, there is little we can do but raise the alarm in an effort to protect Installation and Tenant interests.

(b)(6) has tried very hard to accommodate, but has stated repeatedly that his hands are tied by the Region as to the level of support he can provide. We contacted Regional Base Communications Branch Manager (N63) (b)(6). Even though we have been expressing our concerns since last spring, he was unaware of the need or urgency to maintain the Legacy System, or apparently until very recently the issues involved with the E-LMR rollout.

The Legacy LMR system support contract was allowed to expire even though we repeatedly expressed the need to maintain it. (b)(6) has been VERY helpful in trying to fill the gap, but he is only one person, and is obviously being stretched way too thin. If LMR/ELMR support issues are not addressed I fear we are at a substantial risk for a major incident. As Mr. Goddard so eloquently put, we are not just "directing Taxi cabs here".

Thanks to (b)(6) for re-addressing the urgency of this, it needs to be stressed at a high level because ELMR does not just involve dispatch for Public Safety (Fire and Police), but also Airfield Communications, Emergency Management/Disaster Preparedness, and Force Protection.

Very Respectfully,

(b)(6)

Ground Electronics Maintenance Officer (GEMO) Air Operations Program N32
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

-----Original Message-----

From: (b)(6) NDW
Sent: Thursday, October 01, 2009 12:26
To: (b)(6) NDW PAXR, N311C; (b)(6) CIV Washington Navy Yard, N9; (b)(6) ,
(b)(6) CTR NDW WNYD, N36
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW
PAXR, N92; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NDW PAXR, N6;
(b)(6) CIV NDW PAXR, N00; (b)(6) NDW PAXR, N00; (b)(6)
DCC NDW PAXR, N35
Subject: RE: ELMR Fire Side Console

(b)(6),

Not the way it should work. The industry standard for Public Safety reliability is "quad 9" meaning to the third decimal point as in 99.999% reliable. Part of that equation is rapid response to system failures. Obviously we don't have that here.

My intent is to push this up to the N6, (b)(6), this afternoon to get the appropriate level of attention on this issue. Does not bode well for Regional Dispatch if we don't have the methodology and mechanisms in place now, i.e., "quad 9" reliability, on the communications piece of the dispatching function.

Will also get our hands on the support contract to better understand what the vendors requirement is, and share with the users--you and the other EM's.

Thanks for alerting me. We can discuss more at Vespers this afternoon.

W/r,

(b)(6)

-----Original Message-----

From: (b)(6) NDW PAXR, N311C
Sent: Thursday, October 01, 2009 11:58
To: (b)(6) NDW; (b)(6) CIV Washington Navy Yard, N9; (b)(6) CTR NDW
WNYD, N36
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N3; (b)(6) CIV NDW
PAXR, N92; (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NDW PAXR, N6;
(b)(6) CIV NDW PAXR, N00; (b)(6) NDW PAXR, N00; (b)(6)
DCC NDW PAXR, N35
Subject: FW: ELMR Fire Side Console

(b)(6)

I have another concern that deals with the eLMR roll out. As you can see in the e-mail below, it seems as if the public's safety is not a high priority of the contract support during this process. I am under the impression that the eLMR support is only an 8-5 position with no staff to support after hour troubles.

During the roll out process (b)(6) and his staff expressed major concerns about this program. From EM, I sat back and was willing to entertain the project kick off and allow them the chance to succeed, however this process seems to be broken.

Is there a digital copy of the support contract for the system, so that I can understand what a reasonable response time should be for trouble calls?

(b)(6) states "We are not dispatching taxi cabs" in his statement, and I feel that there should be consideration given to these very important concerns. During the installation (b)(6). (b)(6) has responded to the dispatch center concerns in a timely fashion, however it seems as if (b)(6) and (b)(6) are the owners of this program and will not provide (b)(6) with the access required to fix any problems. I can only speak to the support that NAS PAX River has received, but with us being so far south it seems we have taken a back seat to save on travel/maintenance expenses. Any guidance you can provide would be greatly appreciated.

V/R

(b)(6)

NAS Patuxent River
N-37 Emergency Management
(301)342-4256

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N37

Sent: Thursday, October 01, 2009 9:28

To: (b)(6) NDW PAXR, N311C; (b)(6)

DCC NDW PAXR, N35

Cc: (b)(6) CIV NDW PAXR, N30; (b)(6)

CIV NDW PAXR, N30; (b)(6)

CIV

NDW PAXR, N92; (b)(6) CIV NDW PAXR, N3

Subject: ELMR Fire Side Console

Chief,

As you know on Tuesday 29 Sept. an attempt was made to migrate the Fire Department to ELMR. The console on the fireside was transmitting garbled. The changeover to ELMR was delayed while (b)(6) and (b)(6) attempted to correct the problem. By cob on Tuesday (b)(6) was telling us he could not fix the problem and he would have a Tech respond. (b)(6) also advised he would give us an ETA on the Tech as soon as he had one.

Wednesday morning 0700 still no response from the Radio Tech, neither (b)(6) or (b)(6) could advise of an ETA. Throughout the day I made several attempts to get an ETA on the Tech with negative results.

Thursday morning when I reported to work I called (b)(6) who advised that "(b)(6) had fix the problem yesterday evening from a remote site and that the FD migrated last night to ELMR. Still no response from the Radio Tech.

At 0700 we started communicating from the fireside console Dispatch's transmission are garbled as they have been sense Tuesday. I contacted (b)(6) who advised to put the FD back on the Legacy system. (b)(6) was contacted. He attempted to fix the problem from the remote site with negative results. Within a few minutes (b)(6) called back with an 11am ETA on the Radio Tech.

To summarize we are very fortunate that (b)(6) had made the decision to leave the Legacy Radio System up and running in all fire apparatus. We are not dispatching taxi

cabs here. The delay in having a radio tech respond within a reasonable time period goes straight to Fire Fighter, Police and Public safety.

(b)(6)

Lead Dispatcher

301-342-3208

B2184

Patuxent River, MD

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 21:45
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30
Subject: ELMR Radio Questions

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V/R,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
240-298-6286

(b)(6)

CIV NDW PAXR, N30

From: (b)(6) CIV NAS Patuxent River, N32
Sent: Friday, September 18, 2009 8:54 AM
To: (b)(6) CIV NDW PAXR, N30
Cc: (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) NDW PAXR, N311C; (b)(6) DCC NDW PAXR, N35; (b)(6)
CIV NDW PAXR, N37
Subject: RE: After Hours Recall

(b)(6),

The issue is qualified technician response time. I am very concerned about the fact that it took so long to resolve a simple problem. Dispatch remained operational because Fire Dept. was still on the old system, and Police comms were ok using a regular radio for dispatch comms.. My concerns are maintenance in general emergency and routine. Had the Fire department been online with the new system yesterday you would have been severely handicapped, no tones, one channel for all comms., no PA, no bells, no buzzers and no link with the county. The overall response we had from (b)(6) Company (CCI) over the last two years has been above and beyond, after hours response was always less than one hour and small issues were resolved immediately. We do not have that now. I plan on continuing to monitor this situation. Please put out the word to your folks to notify me of any problems turned in to enable me to ensure a timely response is provided.

(b)(6)

Communications Branch Head
Air Operations / GEM PAX
(301) 757-9919

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N30
Sent: Friday, September 18, 2009 8:11
To: (b)(6) CIV NAS Patuxent River, N32
Cc: (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) NDW PAXR, N311C; (b)(6) DCC NDW PAXR, N35; (b)(6) CIV NDW PAXR, N37
Subject: RE: After Hours Recall
Importance: High

(b)(6),

As we prepare to switch to the ELMR the response time is critical. Firefighter life safety relies upon this communication. Is this something that is a defect with the console on the Police side or can we expect this from the fire console as well when we go live? I am concerned about the changeover with this type of response time to support issues.

V/R

(b)(6)

District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

Visit the Pax River Fire Department Portal Page:
<https://cnicgateway.cnic.navy.mil/Regions/NDW/N3/Fire%20and%20Emergency%20Services/NAS%20PATUXENT%20RIVER/default.aspx>

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N37
Sent: Friday, September 18, 2009 6:39
To: (b)(6) CIV NAS Patuxent River, N32
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6)
CIV NDW PAXR, N30; (b)(6) NDW PAXR, N311C; (b)(6) DCC NDW PAXR, N35
Subject: RE: After Hours Recall

(b)(6),

In reference to ELMR support we had a problem on 09/16. At 16:30 the afternoon shift started experiencing problems on the ELMR console on the Police Side. Units calling sounded like they were in a tunnel and playback would not work. (b)(6) the Police Dispatcher on duty called (b)(6) the System Administrator at 16:35. (b)(6) was in his office and logged on to see what the problem was. His attempt to fix the problem from his office failed. 17:58 he had Katie shut the computer down and reboot the system. The console would not come back up. Dispatch went to the desktop unit for dispatching Police at this time.

(b)(6) called me at 09:45 09/17 and advised a Tech. was enroute from Bethesda MD to work on the down console. The Tech. arrived sometime after 11:30 and had the console unit up and running by noon.

It has been my experience that a much better response time is needed. The effect of the console being down for that amount of time on the police side was minimal. However if it had been the Fire Side the lost of multi-select, Firehouse PA, Patching capabilities and Tac channels would greatly reduce Dispatch & Emergency operations for a significant amount of time.

(b)(6)

Lead Dispatcher
301-342-3208
B2184
Patuxent River, MD

-----Original Message-----

From: (b)(6) CIV NAS Patuxent River, N32
Sent: Tuesday, September 15, 2009 11:05
To: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV NDW DLGR, N6; (b)(6)
CIV NDW DLGR, N63; (b)(6) CIV NDW PAXR, N37
Cc: (b)(6) CIV NAS Patuxent River, N31
Subject: After Hours Recall

(b)(6),

I need full recall information(24hr.) for (b)(6) or whomever assumes the responsibility of system support as of COB today. I understand (b)(6) is off today, whom should I call? Please provide me the information ASAP as our SOP's and recall log need to be updated.

(b)(6)

Communications Branch Head
Air Operations / GEM PAX
(301)757-9919
(b)(6)

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NAS Patuxent River, N32
Sent: Wednesday, September 23, 2009 14:51
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW DLGR, N6; (b)(6) CIV NDW DLGR, N63; (b)(6)
(b)(6) CIV NAS Patuxent River, N32; (b)(6) CIV NAS Patuxent River, N31
Subject: RE: Request for ELMR Program Change

NEED TO CALL COUNTY MAINTENANCE ; FUND OURSELVES

Chief,
(b)(6) (CC'd) of (b)(6) group will help you with this.
(b)(6),
One of (b)(6) askings. Will (b)(6) have this one?

(b)(6)

Communications Branch Head
Air Operations / GEM PAX
(301)757-9919

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 13:53
To: (b)(6) CIV NAS Patuxent River, N32
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: FW: Request for ELMR Program Change

(b)(6),

Can you point me in the right direction on how I can get a radio tech to Webster Field to trouble shoot and repair a county mobile radio in Foam 144, or is the Fire Department on our own for this. The ELMR group will not cover this.

Thanks,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
(b)(6) Cell

-----Original Message-----

From: (b)(6) Regional Fire Chief NDW
Sent: Wednesday, September 23, 2009 10:07
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92
Subject: FW: Request for ELMR Program Change

Chiefs, As for County radios, that is on us- Not N-6- We are to fund and have repaired--
If you have any questions, please call my office

r/Fire Chief

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N63
Sent: Wednesday, September 23, 2009 9:55 AM
To: (b)(6) CIV Regional Fire Chief NDW
Subject: FW: Request for ELMR Program Change

Chief,

Here is the email. I have the action on the first one.

(b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, September 23, 2009 9:31 AM
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30
Subject: RE: Request for ELMR Program Change

CIV NDW PAXR, N30; (b)(6)
CIV NAS Patuxent River, N32; (b)(6)

(b)(6),

I have six portable radios that have not been re-programmed with the CRASH channel as well as the location change made for the TALK AROUND channel. Can you please let me know when this can be completed. I have the six portables in my office.

Also - Webster Fields FOAM 144 county MA-COM mobile radio is not working - can I get a tech to Webster to trouble shoot and repair ASAP.

V/R,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
301-342-1392 Office
(b)(6) Cell

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Friday, September 11, 2009 12:41
To: (b)(6) CIV NDW PAXR, N30; (b)(6) CTR PAXR, PAXR; (b)(6)
CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW
PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW
PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR,
N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N30; (b)(6)
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV
NDW PAXR, N92; (b)(6) CIV NDW PAXR, N92
Cc: (b)(6); (b)(6)
Subject: Installation of Apparatus CAD/NERMS Computer Mounts
Signed By: (b)(6)

All,

The following is a tentative install schedule for the Apparatus CAD/NERMS Computer Mounts established with the contractor BREKFORD; Keep in mind that any of it can change at any given time!!

14 September 2009 - Engine 134, Ambulance 138 & Engine 132 - installation @ Station 2.
15 September 2009 - Engine 131, Foam 135 & Chief 13 - installation @ Station 2.
16 September 2009 - Tower 13, Command 13 & Brush 13 - installation @ Station 2.
17 September 2009 - Foam 136, Foam 138 & Rescue 13 - installation @ Station 1.
18 September 2009 - Engine 134 & Foam 135 to Webster Field to accommodate Engine 141, Foam 144 & Foam 143 - installation @ Station 3.

Reserve Engine to be utilized in place of front line engines during installations as they will be Out Of Service.

Foam 135 to be utilized in place of front line ARFF units during installations as they will be Out Of Service.

Only 1 Engine or Foam Unit can be worked on at any given time to ensure required apparatus stay in service.

Haz-Mat 13 completed on 10 September 2009.

Ambulance 139 & 137 completed on 11 September 2009.

Foam 137 is Out Of Service @ Transportation - installation can either be accomplished @ Transportation or scheduled for a later date.

Contact numbers for BREKFORD;
(b)(6) (b)(6) (Cell)
(b)(6) (b)(6) (Cell)

Please assist the installation crews in providing the apparatus when scheduled or requested.

Thanks,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
(b)(6)

(b)(6)

CIV NDW PAXR, N30

From: (b)(6) CIV NDW PAXR, N92
Sent: Tuesday, September 01, 2009 1:44 PM
To: (b)(6) CIV NDW DLGR, N63
Cc: (b)(6) CIV NDW PAXR, N37; (b)(6) CIV NDW PAXR, N30; (b)(6) ,
(b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N30
Subject: Request for ELMR Program Change
Attachments: ELMR Portables.xls



ELMR Portables.xls

(b)(6).

This request is for a program change to Pax Rivers Dispatch Center's Fire Desk Set Radio. The current configuration does not allow dispatch to monitor all channels currently programmed on fire department mobile/portable radios - most importantly the talk around channel.

The request is to reprogram with the exact program configuration as the fire department desk sets.

Also, attached is a list of radio alias's that will need to be changed, the requested changes are highlighted in yellow.

V/R,

(b)(6)

Battalion Chief
NAS Patuxent River
Fire & Emergency Services
301-342-1392 Office
(b)(6) Cell

(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW DLGR, N6
Sent: Friday, July 24, 2009 7:54
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV; (b)(6) CIV NDW
DLGR, N63
Subject: ELMR Portable Radio Inventory & Alias List
Attachments: Pax_Fire_SN_Alias.xls



Pax_Fire_SN_Alias.
xls

Legacy
Station Testing
- Portables -

(b)(6)
Training

Fire Chief,

The ELMR radio equipment will be delivered to Pax River today. Commercial Communications has established an installation plan with you that will begin installation on Tuesday 7/28. The Legacy radios will remain in the vehicles until you provide instructions to me to have them removed. The portable will be delivered today. The attached spreadsheet provides an inventory of serial numbers and the Radio Alias.

Dispatch has radios that will be able to communicate with Fire beginning later today. Please begin using the portable for testing as soon as you can. Thank you.

v/r,
(b)(6)...

(b)(6)

Naval District Washington
Information Technology Command and Control (N6)
Joint Communication Manager, N63
540.653.5552 DSN 249
(b)(6) Cell
(b)(6)

(b)(6) **CIV NDW PAXR, N92**

From: (b)(6) CIV NDW DLGR, N6
Sent: Tuesday, July 28, 2009 15:07
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N30
Subject: RE: ELMR Portable Radio Inventory & Alias List
Attachments: PX_Fire.pdf



PX_Fire.pdf

Fire chief,
Thank you for the update on the installations.

(b)(6) is available to assist with any ELMR support you may require. (b)(6) may be reached at 301.757.9257 - office, (b)(6) - cell, he is also cc'd on this e-mail.

I have attached an orientation packet that provides information on the operation of the radios and how they are programmed.

Please contact any of the ELMR Team with any questions you may have.

v/r,
(b)(6) ..

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Monday, July 27, 2009 10:09 PM
To: (b)(6) CIV NDW DLGR, N6
Cc: (b)(6) CIV NDW, N30; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV Battalion Chief, N30
Subject: RE: ELMR Portable Radio Inventory & Alias List

(b)(6),

Received portables today - 7/27/09. Met with Commercial Communications and have laid out a schedule for the next two weeks. Appreciate your support with the legacy radios - will let you know when all is ready for there removal.

Are you still planning on providing training for the new mobile and portable radios to both shifts of fire personnel @ Pax? I talked with the ELMR Rep assigned to Pax today - he said that he will accommodate this training if this is ok with you. If so - can you please send me his contact info, as we briefly spoke in passing and I did not get his contact info.

Thanks,
(b)(6)
Battalion Chief
NAS Patuxent River
Fire & Emergency Services
301-342*-1392

-----Original Message-----

From: (b)(6) CIV NDW DLGR, N6
Sent: Friday, July 24, 2009 7:54
To: (b)(6) CIV NDW PAXR, N92
Cc: (b)(6) CIV NDW PAXR, N63; (b)(6) CIV; (b)(6) CIV NDW DLGR, N63

Subject: ELMR Portable Radio Inventory & Alias List

Fire Chief,

The ELMR radio equipment will be delivered to Pax River today. Commercial Communications has established an installation plan with you that will begin installation on Tuesday 7/28. The Legacy radios will remain in the vehicles until you provide instructions to me to have them removed. The portable will be delivered today. The attached spreadsheet provides an inventory of serial numbers and the Radio Alias.

Dispatch has radios that will be able to communicate with Fire beginning later today. Please begin using the portable for testing as soon as you can. Thank you.

v/r,
(b)(6)...

(b)(6)

Naval District Washington

Information Technology Command and Control (N6) Joint Communication Manager, N63

540.653.5552 DSN 249

(b)(6) Cell

(b)(6)

(b)(6)

CIV NDW PAXR, N92

Subject: ELMRS Site Meeting
Location: Building 409 Lg Conf Room

Start: Mon 6/22/2009 9:00
End: Mon 6/22/2009 10:00

Recurrence: (none)

Meeting Status: Accepted

Optional Attendees: Battalion Chiefs



RE: ELMR Brief -
PAXR Site mee...

The meeting location may change.

(b)(6) CIV NAS Patuxent River, N30

From: (b)(6) CIV Regional Fire Chief NDW
Sent: Monday, June 08, 2009 9:22 AM
To: (b)(6) CIV NDW, N30
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N92
Subject: RE: Land Mobile Radio (LMR) Communications Cutoff

Working it- This is nothing new from what we have worked with at other places

-----Original Message-----

From: (b)(6) CIV NDW, N30
Sent: Monday, June 08, 2009 9:07 AM
To: (b)(6) CIV Regional Fire Chief NDW
Cc: (b)(6) CIV NDW WYND, N30; (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N92
Subject: FW: Land Mobile Radio (LMR) Communications Cutoff
Importance: High

Chief,

Have you heard anything about the number 1 issue (b)(6) brings forward below? This is a pretty serious issue that we need to address ASAP.

V/R

(b)(6)

District Fire Chief
NAS Patuxent River
Bldg. 588 Room 206
47253 Whalen Road
Patuxent River, MD 20670
Commercial: (301) 757-4680
DSN: 757-4680
Cell: (b)(6)

-----Original Message-----

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, June 03, 2009 18:05
To: (b)(6) CIV NDW, N30
Cc: (b)(6) CIV NDW PAXR; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N6
Subject: FW: Land Mobile Radio (LMR) Communications Cutoff
Importance: High

(b)(6)

I attended the ELMR rollout meeting today and expressed the following concerns;

1. Station Alerting System - current communication legacy system operating the Station Alerting System under the dialog concept will not work with proposed ELMR digital system. Station alerting is a major part of our response mechanism and concerns need to be pushed to

the region immediately. ELMR processes has not addressed this problem to my knowledge even at other NDW Districts that have already converted to ELMR.

2. I recommended that Pax Fire operates off of the ELMR portable radios until all training & operational capabilities are established as posed to installing the mobile ELMR radios in the apparatus along side of the legacy radios. This will alleviate the apparatus going in the shop for the install and then months later sending the apparatus back to the shop to remove the legacy mobile radio.

3. Communications training for the system will be the responsibility of (b)(6) the regional ELMR POC. He mentioned that they would provide a train the trainer class to achieve this.

4. Technician Support - Stressed the need for on-site technician support for Pax River Monday - Friday.

5. Current contract for legacy system technician support expires 30 June, all in attendance agreed this needs to be extended until ELMR is in place and proved to be operational for our needs as the legacy system is going to be our fall back system.

Please pass on to (b)(6) the concerns for the Station Alerting System - possibly something is already in the works we are not aware of - if not, something definitely needs to be put in motion.

V/R,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NAS Patuxent River, N31
Sent: Tuesday, June 02, 2009 15:25
To: (b)(6) NDW PAXR, N311C; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW
PAXR, N00P; (b)(6) CIV NDW, N30; (b)(6) CIV NDW PAXR, N6; (b)(6)
NDW PAXR, N31; (b)(6) CIV NDW PAXR
Cc: (b)(6) CIV NDW PAXR, N31; (b)(6) NDW PAXR, N00
Subject: Land Mobile Radio (LMR) Communications Cutoff
Importance: High

Commercial Communications Inc., the contractor supporting the PAX River LMR communications network we all use daily communications informed us the contract for Ground Electronics LMR support will end June 30th 2009.

That means the existing LMR system will no longer be supported after that date, and users will be expected to roll over to the new ELMR system on or before that date. Everyone will be required to move to ELMR to meet the navy mandated narrow banding and secure environment requirements for shore based communications.

This was quite a shock to us at Ground Electronics and even though this is an N6 responsibility we have been in the process of sounding the alarm because NO ONE is adequately prepared or been sufficiently prepped to make the transition.

The CNI position on ELMR is that it is primarily for First Responder communications. CNI is funding only first responder requirements, and if they are covered CNI has met their commitment. All other subscribers (system users) were briefed more than four years ago to budget for and procure their own equipment as needed in preparation for cutover. That means Air OPS, NAS, and all the Tenants.

This morning in a teleconference between the ELMR Manager, (b)(6), the Air OPS Regional Program Director, (b)(6), myself, and (b)(6) we sought clarification on this matter. It was the ELMR Manager's intention to try and hire a new support person, set up a new support facility in 588, upgrade dispatch, program all the radios, outfit customers with the radios, and bring the new system on line before the cutoff date of 30 June.

When asked where he was at on the transition he admitted that "we haven't gotten to square one" yet. (b)(6) stated that a support person has not been hired by N6 yet, that he does not have a transition timeline or master rollout plan for the base to ensure a smooth shift to the new system. When asked who knows about this, (b)(6) stated he has kept (b)(6), installation N6, in the loop and assumed the information would be disseminated.

The bottom line is the old system is going away and there is no established master plan for the transition to the new system. We are scheduling a meeting tomorrow with (b)(6). We will use this meeting to determine the base communications plan, define the process requirements for rollout, set priorities for rollout, and develop a rough plan for implementation/transition.

Ground Electronics does not support ELMR, that is part of N6 IMAP, but we are overseeing the transition and looking out for customers, so we are setting up this meeting concerning ELMR.

THIS WILL HAVE MAJOR IMPACT TO OPERATIONS, I strongly urge you all to attend and provide feedback to develop a working solution.

Very Respectfully,

(b)(6)

Ground Electronics Maintenance Officer (GEMO) Air Operations Program N32
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

This signature line and my digital signature is the equivalent of a hard copy signature, serving to authenticate that I have the authority to send this e-mail and to indicate I have consciously decided that it should have the same legal authority normally accorded to an actual hard copy signature.

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(b)(6)

CIV NDW PAXR, N92

From: (b)(6) CIV NDW PAXR, N92
Sent: Wednesday, June 03, 2009 18:05
To: (b)(6) CIV NDW, N30
Cc: (b)(6) CIV NDW PAXR; (b)(6) CIV NDW PAXR, N30; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N6
Subject: FW: Land Mobile Radio (LMR) Communications Cutoff
Signed By: (b)(6)
Importance: High

(b)(6)

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Please pass on to (b)(6) the concerns for the Station Alerting System - possibly something is already in the works we are not aware of - if not, something definitely needs to be put in motion.

V/R,
(b)(6)

-----Original Message-----

From: (b)(6) CIV NAS Patuxent River, N31
Sent: Tuesday, June 02, 2009 15:25
To: (b)(6) NDW PAXR, N311C; (b)(6) CIV NDW PAXR, N92; (b)(6) CIV NDW PAXR, N00P; (b)(6) CIV NDW, N30; (b)(6) CIV NDW PAXR, N6; (b)(6) CIV NDW PAXR, N31; (b)(6) CIV NDW PAXR
Cc: (b)(6) CIV NDW PAXR, N31; (b)(6) NDW PAXR, N00
Subject: Land Mobile Radio (LMR) Communications Cutoff
Importance: High

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THIS WILL HAVE MAJOR IMPACT TO OPERATIONS, I strongly urge you all to attend and provide feedback to develop a working solution.

Very Respectfully,

(b)(6)

Ground Electronics Maintenance Officer (GEMO) Air Operations Program N32
Comm/DSN: 301 757-9915/757-9915
Cell: (b)(6)
FAX: 301 342-3759

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6/3/09 LMR Transition to ELMR

ELMR Does not support PAM/ROBUS

Station Alerting System - (b)(6)

- Chief Stillwell

Apparatus Installs on new apparatus -

- Technician Support - DAY to DAY BASSIS.

- Operate off of portables until system on line for mobile radios - (b)(6)

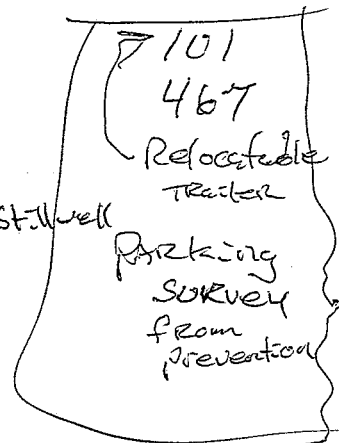
Training for Comms - (b)(6) Group Responsible.

- Primary + Secondary crash net's - (N/A not effected.)

- 20 Fire Mobiles - ELMR

Fire Portables - ELMR - per crew member -

Count on current portables + 10-20% average
10% 1 per 10



(b)(6)

CIV NDW PAXR, N92

Subject: LMR Transition to ELMR
Location: Air OPS Conference Room, Building 103

Start: Wed 6/3/2009 10:00
End: Wed 6/3/2009 11:30
Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Required Attendees: (b)(6) CIV NAS Patuxent River, N31; (b)(6) CIV NDW DLGR, N6;
(b)(6) NDW PAXR, N311C; (b)(6) CIV NDW PAXR, N92; (b)(6)
CIV NDW, N30; (b)(6) CIV NDW PAXR, N00P; (b)(6) NDW PAXR,
N31; (b)(6) CIV NAS Patuxent River, N32
Optional Attendees: (b)(6) CIV NDW PAXR; (b)(6) CIV NDW PAXR, N31; (b)(6)
(b)(6) NDW PAXR, N00

The old LMR system being discontinued. Need to determine the base communications plan, define the process requirements for rollout, set priorities for rollout, and develop a rough plan for implementation/transition to ELMR system.